

Employer's Guide To NASSCORP SCHEMES

Revised February 19, 2024

NASSCORP, we secure your financial future

NOTES

TABLE OF CONTENTS

| | PAGE |
|---|------|
| Foreword | i |
| NASSCORP Mission and Mandate | ii |
| NASSCORP Core Values | iii |
| Part I | |
| Definition of Key Terms | 1 |
| Part II | |
| An Overview of Social Security in Liberia | 2 |
| PART III | |
| Eligibility for Coverage under the Schemes | 6 |
| Part IV | |
| Employer's Responsibilities under the Social | |
| Security Program | 7 |
| Part V | |
| Processing Benefit Claims | 11 |
| Part VI | |
| Other Important Information about the Schemes | 16 |
| Appendix: Samples of Various Forms | 18 |

FOREWORD

The 1975 Social Security Act of Liberia, revised February 2017, establishing the National Social Security & Welfare Corporation (NASSCORP), as well as, the related General Regulations (revised 2018 and 2023, respectively), established responsibilities that all entities and persons registered under the Social Security Schemes as employers are required to satisfy. Within this context, the management of NASSCORP is providing you this informative guide to ensure that as an employer, you understand your rights and responsibilities under the Social Security laws of Liberia. As an employer, you are the fulcrum of the Social Security program. Your compliance therefore, is required for its successful implementation. Moreover, your compliance ensures that you and your employees enjoy the full benefits administered by NASSCORP.

Employers who fail to follow the guidelines and regulations established under the law, risk being penalized for failing to abide by the provisions of the Act and General Regulations of NASSCORP. You will find this document useful and it will help you as an employer, to remain in compliance with the law and avoid any defaults and breaches.

Since its existence, NASSCORP has made important strides in bringing Social Security to your doorsteps through the print, electronic and social media as well as through awareness workshops. Accordingly, this revised *Employer's Guide* simplifies your rights and responsibilities as an employer and how you can satisfy the provisions of the Act and General Regulations. The management of NASSCORP hopes you will make the best use of this guide to help you understand your rights and fulfill your obligations as well as claim benefit(s) on behalf of your employees.

NATIONAL SOCIAL SECURITY & WELFARE CORPORATION (NASSCORP)

15th Street & Payne Avenue, Sinkor, Monrovia, Liberia

| PERIOD | Т | | | | | | | YEAR | | | | | |
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| May | П | П | | | | | | | | | | | |
| June | | | | | | | | | YEAR | YEAR | YEAR | YEAR | YEAR |
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| August | П | П | | | | | | | | | | | |
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SECTION 5:

EARNING HISTORY OF CLAIMANT [Monthly earnings over last ten years or for the tenure of employment if length of employment with current Employer is less than ten years]. Monthly earnings for the last twelve (12) months in case of Employment Injury.

[Fill in by Employer] I declare that I, or the aforementioned insured person, was (retired, injured, invalidated, deceased) on the date Name ______Signature_____Contact #_____

ENDORSEMENT BY EMPLOYER'S AUTHORIZED REPRESENTATIVE

_____ Date _____ Date _____

COMPANY STAMP

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| Employer's /Entity's Full Name | LOTEK AND EMPLO | TEE (10 be inica in ioi a | | Contact information | | |
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| Insured person's Full Name (Las Name First Name MARIE Name | 0 | | SS Number | Date of Birth m m d d y y | pation/Type o | of Job |
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| Names of Dependents | Age or Date of birth | Relationship | Previous Employer's Na | From Year | To Year | Currency of Earnings |
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| SECTION 4: REQUIREMENTS PER Temporary Disablement Benefit (Accident, Ir. 1. Formal Transmittal Fatter from Employer 1. Formal Transmittal Fatter from Employer 1. Two prospers size code prisons 2. Two prospers size code prisons 4. Police Report in case of motor accident or In 5. Two [Fatter from the Code of Motor 6. Police Report in case of motor accident or In 6. Police Report in case of motor accident or In 7. Two prospers in Code of Motor 7. Two prospers in Code of Motor 8. Two prospers in Code of Motor 9. Two prospers in Code of Motor 9. Two prospers in Fatter for the Code 9. Two prospers in Fatter for Motor 9. Two prospers | idustrial or Occupational) orm B 26) destrial Accident Report (B 26 strial accident ibursement | Death Benefit or S 1. Formal Transm 2. Certification of 3. Certification of 4. One Group Colo 5. Police Report ir 6. Two Lyes inner | Death of the Deceased Insured Person r Photo of Dependents ** a case of motor accidents ses' Statements in case of an industrial accident | Retirement Pension/Grant & Invalid 1. Formal Transmittal Letter From Emp 2. Two Passport Size Color Photos | | N . |

NATIONAL SOCIAL SECURITY AND WELFARE CORPORATION (NASSCORP)

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SECTION 5: EARNING HISTORY OF CLAIMANT [Monthly earnings over last ten (10) years or for the tenure of employment if length of employment with current Employer is less than ten (10) years]. Monthly earnings for the last twelve (12) months in case of Employment layin; [Filled in by Employer;] [and the property of the

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COMPANY STAMP

NASSCORP'S MISSION AND MANDATE

The mission of the National Social Security and Welfare Corporation (NASSCORP) is to provide financial security for insured employees (and their dependents) in the event of loss of natural ability to earn income temporarily or permanently, due to work-related injury, occupational disease, old age, invalidity, or death. Eligible employees include civil and public servants as well as workers in the private sector across Liberia. The Act creating NASSCORP empowers the Corporation to carry out several important functions to ensure that those who are covered will have means of financial-support when they are no longer in a position to rely on their own abilities as a source of livelihood. In short, NASSCORP is mandated to administer the Employment Injury Scheme, the National Pension Scheme and the Welfare Scheme by doing the following:

- Register eligible employers and employees
- > Collect contributions from employers and employees
- Establish and maintain proper and adequate records on contributions and insured earnings
- Encourage and enforce compliance
- Properly manage the funds in each Scheme
- Receive claims and pay legitimate Social Security benefits
- Invest a portion of contributions collected into safe assets of competitive yield and;
- Provide information and education on the Schemes to stakeholders and to the general public

NASSCORP'S CORE VALUES

NASSCORP is committed to fulfilling its mission and mandates through observable adherence to its core values as stated below:

Stewardship

We commit to professionally managing the National Social Security program, being ever mindful to serve diligently, courteously and responsibly

❖ Integrity

We commit to ethical and honest management of the assets entrusted to our care

Equity

We endeavor to treat all our beneficiaries fairly and equally

Transparency

We commit to comply with all industrial standards and best practices as well as providing regular, accurate and timely information to our esteemed stakeholders

Accountability

We commit to maintaining accurate records and timely reporting of our financial and operational performance and activities

Efficiency

We commit to enhancing the quality of our service through the adoption of innovative solutions and so as to develop business processes that will maximize the Corporation's resources

| PART 3 | DETAILS OF ACCIDENT |
|--|---|
| | |
| Date | Time Location of Accident |
| 2a Exactly what was the injured person doi | oing at the time of the accident? |
| 2b Was this something which he was autho further details | orized to do in connection with his job? Yes□ or No□ If No give |
| 3 If the accident did not happen on your pr there? | remises please explain why the injured person was |
| 4a Between what hours was the injured per | rsos supposed to work on the day of accident? |
| 4b Between what time did he start work in | that day and what time did he finish work? |
| 5a Describe briefly how the accident happe | ened |
| 5b Name and address of witnesses (2 if pos | ssible) |
| 5c When was the accident reported to you? | |
| 6a Nature and extend of injury (e.g. Loss of | |
| 6b Has the injured person returned to work? | |
| 6c If the injured has died give date of birth | |
| 6d Name of the physician dispensary or hos | spital from whom or where the injured person received or |
| | son while he is absent from work? Yes or No |
| | and belief the above particulars are correct in every respect. |
| teething that to the best of my knownedge | Temporary Disablement Benefit |
| Wishes to claim Medical Benefit | remporary Disablement Belletin |
| | Death Benefit |
| Permanent Disablement Benefit | |
| Signature | Date |
| Position | Employers Stamp |
| Position | Employers Stamp |

NATIONAL SOCIAL SECURITY & WELFARE CORPORATION www.nasscorp.org.lr 15th Street & Payne Avenue, Monrovia nasscorp@nasscorp.org.lr

FORM B26 ACCIDENT REPORT FROM EMPLOYER

This form must be completed and sent to the appropriate office of the Corporation.

Within 48 hours of the accident being reported to you, if the injured person is likely to suffer permanent disablement or death

Within 14 days of the accident being reported to you in other cases

Where possible the form should be accompanied by the following: a Medical Certificate and Claim Form for whichever benefit is claimed

Form providing details of the injured person's earnings (except where only a claim for medical expenses is being made)

It is an offense under the Social Security Act to fail to report an accident to the Corporation within specified time limits

PLEASE TYPE OR USE BLOCK LETTERS in answering the following questions

| | | 1 1 |
|--|-------------------------------|------------------------|
| ART 2 DETAILS OF INJURED PERSON | lame of Employer Industry | y Employer Code No. |
| | address of Employers P.O. Box | No Telephone No. |
| Full Name Date of Birth Social Security No | DETAILS OF INJURED | PERSON |
| | ull Name Date of Bir | th Social Security No. |
| Address Sex (M, F) Occupation | ddress Sex (M, F | Occupation |
| Department/Shift Working Location Works No. (If any) Date of Starting Employn you agree that this person was your employee at the time of the accident? Yes \square or No \square If No g | | |

PART IDEFINITION OF KEY TERMS

1.0 Employer

An employer is defined as any person or entity that requires work from one or more individuals and pays for their labor. An employer may be the owner of a business or someone who acts on behalf of the owner as an agent and pays remuneration to his/her worker(s).

1.1 Employee

An employee is one who works or renders services for an employer for pay.

1.2 Remuneration

Remuneration includes salaries, wages, incentive payments, overtime bonuses, payments in kind and all other kinds of payments made to the employee by the employer for services rendered.

1.3 Contribution

A contribution is the money paid monthly or within a pay period by an insured employer and/or employee to the Social Security Schemes (EIS and NPS) to secure benefit coverage.

1.4 Employment Injury Scheme (EIS)

The EIS is a program that provides financial and/or material protection to members of the Social Security Schemes who sustain injuries from commuting accidents, industrial accidents, or contract occupational diseases. Also, when members die from job-related circumstances their families benefit financially.

1.5 Commuting Accident

This is an accident that may occur if and when an employee is traveling to work, on work assignment, or from work. For example, this would apply if your employee is in an automobile accident while driving to work in the morning.

1.6 Industrial Accident

This is an accident that may occur if or when an employee becomes injured while working with machinery, tools, or chemicals on the job. For example, this would apply if your employee fell from a ladder and sustained injuries while on the job.

1.7 Occupational Disease

Occupational disease is any disease that an employee might get as a result of the work they perform.

1.8 Safety Measure

Safety measure may apply to security guidelines instituted or safety equipment and gadgets supplied by an entity to prevent accidents that may cause injuries or condition that could cause occupational diseases.

1.9 National Pension Scheme (NPS)

The NPS is a program that provides financial help to persons who are retired from work; persons younger than 60 years of age who have stop work because of serious illness or bodily disablement; as well as dependents of a Social Security pensioner who have died.

PART II

AN OVERVIEW OF SOCIAL SECURITY IN LIBERIA

2.0 The Establishment of NASSCORP

The National Social Security & Welfare Corporation (NASSCORP) is an autonomous public institution charged with implementing three schemes designed to provide social protections to eligible persons. These schemes are:

- a) Employment Injury Scheme (or EIS) was launched February 1, 1980;
- b) National Pension Scheme (or NPS) was launched September 1, 1988; and
- c) Welfare Scheme (or WS) is yet to be launched.

These three schemes constitute the Social Security program in Liberia.

The EIS is a Social Security program available to all persons working for a registered employer. It is designed to provide cash and material benefits to take care of employees who sustain injuries or become disabled as a result of job-related accidents or occupational diseases.

The NPS is a Social Security program designed to provide cash benefits to individuals who stop working for registered employers as a result of (1) retirement having attained age 60 or older; or (2) illness or disablement being younger than age 60. Also, survivors (or dependents) of insured deceased persons are entitled to receive benefits.

NOTE: The Welfare Scheme is not yet in operation.

| REQUISITION FOR ELECTRONIC DATA SUBMISSION |
|--|
| Employer's Name: |
| Employer's Code: Date: |
| Physical Address: |
| Country : City: |
| Street: |
| Contact Number 1: |
| Official email address: |
| |
| Important Note: |
| NASSCORP will only honor electronic document (s) originating from the email address provided above by your entity. If any change promptly inform NASSCORP by completing and submitting another requisition form. |
| Authorized Personnel Name: |
| Authorized Personnel Signature: |
| Position in Entity: |

| SSID# | First Name | Middle Name | Last Name | Gross Pay | Payroll Date | Pay Period |
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2.1 Administration of the Schemes

NASSCORP is a Public Corporation supervised by an 11-member Board of Directors representing the government, employers and workers. The management of the Corporation is headed by a Director General, assisted by a Deputy Director General and a team of managers.

NASSCORP has Regional Offices located in strategic areas of the country. Their locations are shown on the table below.

| REGION | COUNTY | OFFICE LOCATIONS |
|-------------|-----------------------------|--|
| Region I | Montserrado | 15 th Street & Payne Ave., Sinkor, Monrovia |
| Region II | Grand Bassa & River Cess | Robert & Tubman Street, opp. Catholic Mission |
| Region III | Bomi, Cape Mt. & Gbarpolu | EJS Avenue, Tubmanburg, Bomi County |
| Region IV | Margibi | Executive Grounds, Kakata City |
| Region V | Bong & Lofa | Executive Drive, Gbarnga City |
| Region VI | Nimba | Glanu Community, Ganta, Nimba |
| Region VIII | Maryland, River Gee & G/Kru | Maryland Ave., Harper City |
| Region IX | Sinoe & Grand Gedeh | Johnstone Street, Downtown Greenville |

NOTE: Each region is managed by a Regional Director. All Social Security matters are directed through the nearest Regional Office.

2.2 The Purpose of the Social Security Program

The Social Security program, as administered by NASSCORP, is designed to address certain social risks and vulnerabilities which workers face all too often. While the income employer pay to their employees addresses important livelihood needs and concerns, more pressing issues may arise for employees when they are forced to deal with job-related and non-job-related injuries, diseases, old age and death.

During those times, it becomes very difficult if not impossible, for employees to maintain a standard of living that enables them to take care of their basic needs and to provide for their families. The vulnerabilities of employees in this context therefore require social security programs that can provide help when the need arises. In short, Social Security provides workers with an important safety net that may enable them to protect their income and continue providing for their families in spite of job-related injuries, diseases, old age and/or death.

2.3 The Employment Injury Scheme (EIS)

2.3.1 What Are the EIS Benefits?

There are six kinds of benefits under the EIS:

(a) Medical Benefit.

- (d) Constant Attendance Allowance,
- (b) Temporary Disablement Benefit (e) Lump sum Death Benefit, and
- (c) Permanent Disablement Benefit (f) Funeral Grant.

2.3.2 Medical Benefit (MB)

Medical Benefit is the cost of medical treatment pay back to an entity or individual who underwrites the cost of medical treatment of an insured person who sustains injury on the job or suffered occupational disease for less than 14 days.

2.3.3 Temporary Disablement Benefit (TDB)

TDB is a cash benefit that is awarded to an insured person who sustains injury in a job-related accident or contracts occupational disease that lasts for 14 or more days. The amount of cash benefit is 65% of the injured employee's last twelve months' average earnings (remuneration) before the injury.

2.3.4 Permanent Disablement Benefit (PDB)

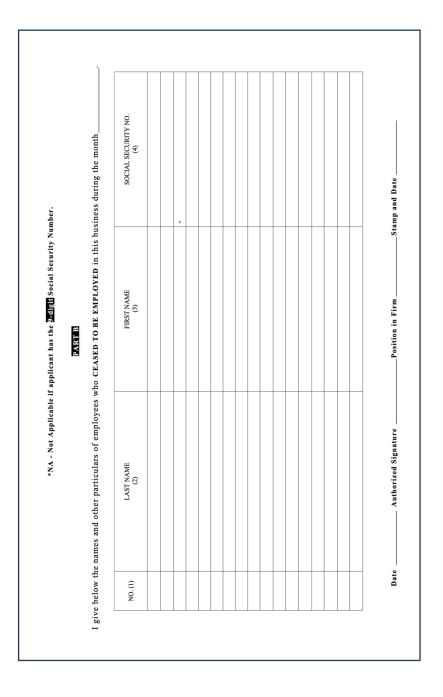
PDB is a cash benefit awarded to an employee who suffers job-related injury or occupational disease resulting to loss of earning capacity.

NOTE: (a) If the loss of earning capacity is assessed as total; which is 100%, the cash benefit is 65% of the affected employee's last twelve months' average earnings. (b) If the loss of earning capacity is assessed at less than 100%, then the cash benefit is the percentage as specified in the Regulations. The loss of earning capacity as a result of job-related injury or occupational disease is determined by NASSCORP's Medical Board during its sitting/hearing.

2.3.5 Constant Attendance Allowance (CAA)

CAA is a cash benefit paid to a person recommended to NASSCORP by an insured employee who is permanently and totally disabled and required the services of a personal attendant. The personal attendant is paid 25% of the beneficiary's entitlement.

NOTE: This 25% is an addition to the beneficiary's entitlement and is not deducted from his/her Permanent Disablement Benefit.



| BER! P | Core | FORM 3: ROLL OF EMPLOYMENT PARTA | LOYMENI | | | Γ |
|-------------------------------|--|--|-------------------------------|-------------|---------------------------|--|
| MPLOYE | EMPLOYER'S NAME | | EMPLOYER'S CODE | | | |
| ive below th cial Security | I give below the names and other particulars of new employees as defined in Section 89.70 (4) recruited during the month. Social Security Number should complete Form 2 - (EMPLOYEE REGISTRATION). | oyees as defined in Section 89.70 (4) re LOYEE REGISTRATION). | | New employe | ss who do N | New employees who do NOT have the 9- digit |
| NO. | LAST NAME | FIRST NAME | SOCIAL SECURITY NO. | Is I | Is Form Two (2) Attached? | stached? |
| £ | (2) | (3) | (4) | YES | NO | *NA |
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| Date | Authorized Signature | Pocition in Firm | im Date and Stems of Employer | | | |

2.3.6 Lump sum Death Benefit (LSDB)

Should an insured employee die as a result of a job-related injury or occupational disease, the widow/widower and children (not older than 21 years of age) will receive Lump sum Death Benefit. If the insured deceased was younger, he/she will be deemed as sixty years old. If sixty years or above, the benefit will be calculated in respect of the insured deceased age upon death. See the chart below.

| Age Insured Employee Dies | Allotted Years of Benefit Payment |
|---------------------------|-----------------------------------|
| Age 60 or below | 15 years |
| Age 65 | 10 years |
| Age 70 | 5 years |
| Age 75 or above | 1 year |

2.3.7 Funeral Grant (FG)

FG is a **one-time** cash benefit of US\$500.00 or equivalent in LD (depending on contribution currency) awarded to the person who incurs funeral expenses of an insured deceased person.

2.4 The National Pension Scheme (NPS)

2.4.1 What Are the Benefits provided under NPS?

There are three kinds of pension benefits under the NPS: (a) Invalidity Pension; (b) Retirement Pension and (c) Survivor Lump sum Benefit.

2.4.2 Invalidity Pension (IP)

IP is a cash benefit awarded to an insured person who has not attained age 60 but proves to the satisfaction of a medical board constituted by NASSCORP that he/she by reason of some bodily or mental disablement or illness is likely to remain permanently incapable of work.

NOTE: IP claimant must have paid 50 or more monthly contributions during the last 60 consecutive months immediately before the month in which the claim for IP is filed or must have contributed during at least two-thirds of the number of complete months comprised in the period falling between his/her first entry unto insurable employment and the date he/she makes a claim for IP.

2.4.3 Retirement Pension (RP)

RP is a cash benefit paid to an insured person who is age 60 or over, retired from work and has paid at least 100 monthly contributions (for persons born before 1980) or 144 monthly contributions (for persons born 1980 and after). The minimum amount paid as retirement pension benefit is 25% of the retired person's best five years average monthly earnings before retirement. However, for every 10 monthly contributions paid in addition to the 100 or 144 contributions, the 25% rate of pension is increased by 1%.

2.4.4 Survivor's Lump sum Benefit (SLsB)

Should an insured person die as a result of a natural cause, before or after retirement, the surviving widow/widower and children (up to the age of 21 years) are paid Survivor's Lump Sum Benefit, if the insured employee had paid fifty (50) or more monthly contributions. If insured deceased employee was younger, he/she will be deemed at age 60. If age 60 or above, the benefit will be calculated in respect of insured employee's age upon death. See the chart on page 8.

NOTE: If no widow/widower but there are children, they will be paid equal share but the total payment will not exceed 100% of the Survivor's Lump sum Benefit.

If there are no widow/widower and children, a dependent parent of the insured deceased will receive the share of the benefit that would have been awarded to the widow or widower.

PART III

ELIGIBILITY FOR COVERAGE UNDER THE SCHEMES

3.0 Coverage under the EIS

Any employer with one (1) or more employees is eligible to register under the EIS. Thus any employee with that employer is eligible for coverage under the EIS, as well (in keeping with the revised Social Security Law of Liberia, February 2017).



NATIONAL SOCIAL SECURITY AND WELFARE CORPORATION WWW.nasscorp.org.lr 15th Street & Payne Avenue , Monrovia nasscorp@nasscorp.org.lr

Please Attach Photo

FORM 2: EMPLOYEE REGISTRATION

| First Name | Middle Name | | | Last Nan | ie | | Suffix | | | | |
|---|---|----------|-----------------|------------|-----------|------------|----------------------------|--|--|--|--|
| | | | | | | | | | | | |
| Date of Birth (MM/DD/YY) County of Birth Nationality Sex Marital Status | | | | | | | | | | | |
| | | | | | | | | | | | |
| Home Address | | | | | | | | | | | |
| *************************************** | | | | | | | | | | | |
| Work Address | | | | | | | | | | | |
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| | Previo | us Place | (s) of Work | | | | Period (Month & Year) | | | | |
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| 3 | | | | | | | | | | | |
| Da ba | Do you have a SS ID CARD? Yes () or NO () If Yes, provide your Social Security Number below | | | | | | | | | | |
| Do you ha | VERSOID CARD: Yes () OF NO (|) II Ye | s, provide your | Social Sec | urity Nun | iber below | | | | | |
| | | | | | | | | | | | |
| DEPENDENTS | | | | | | | | | | | |
| Name Date of Birth (MM/DD/YY) Relationship | | | | | | | | | | | |
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| I have affixed my signature/finger print above to confirm that the information given is true and correct. NASSCOOD OFFICIAL LISE ONLY. | | | | | | | | | | | |
| NASSCORP OFFICIAL USE ONLY: New Social Security Number | | | | | | | | | | | |
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| DEPENDENTS | | | |
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NATIONAL SOCIAL SECURITY AND WELFARE CORPORATION

www.nasscorp.org.lr 15th Street & Payne Avenue, Monrovia nasscorp_liberia1975@yahoo.com

FORM 1: APPLICATION FOR REGISTRATION BY EMPLOYER

NOTE:

This form is to be completed by an employer who has not previously been registered under the National Social Security and Welfare Act. Please find attached supporting document from which you can select the appropriate organizational type, economic sector and business activity.

| OLD EMPLOYER CODE: | | BUSINESS REGISTRATION NUMBER: | | | | |
|----------------------|--|---|-------------------|-------------------|--------------|--------------------|
| | FUL | L NAME (| OF THE BU | USINESS | | |
| STREET | DISTRICT, VILLA | DISTRICT, VILLAGE OR C | | TITY COUNTY | | P.O. BOX NUMBER |
| TELEPHONE NUMBER | NUMBER OF EMPLOY | ER OF EMPLOYEES DATE BUSINESS COMMENCED | | ORGANIZATION TYPE | | |
| EMAIL ADDRESS: | | | DD | MM | YYYY | |
| ECONOM | IC SECTOR | | | BUSI | INESS ACTIV | VITY |
| ECONOMIC SECTOR | | | besit about 1 | | | |
| | | | | | | |
| DECLARATION BY EMPLO | ment given above is correct to the | e best of m | y knowledge | e and belief and | l Intions | |
| NAME | ligations under the National Social Security SIGNATURE | | POSITION POSITION | | iauons. | DATE /OFFICE STAMP |
| | | | | | | |
| Contact Number (s) | | | | | | |
| | | | | | | |

| NASSCORP OFFICIAL USE ONLY: | | | | |
|-----------------------------|----|----------------|--|--|
| EMPLOYER 'S CODE _ | | | | |
| Entered By | QA | DMS scanned By | | |

3.1 Coverage under the NPS

Any employer with one (1) or more employees is eligible to register under the NPS. Thus any employee of that employer is eligible for coverage under the NPS, as well.

Example

| Employer's Name | Number of Employees | Coverage Eligibility & Payment Liability | | |
|------------------------------|------------------------|--|--|--|
| Broad Street Fabrics 1 | 1 | EIS & NPS | | |
| Reliable Janitorial Services | 7 | EIS & NPS | | |

3.2 Persons not Eligible for Coverage under the EIS and NPS.

- a) Members of the Armed Forces including the Naval and Air Force;
- c) Members of any military forces of any country other than Liberia;
- d) Members of the employer's family dwelling in his/her house;
- e) Wives working for their husbands; vice versa.
- f) Domestic servants and hires;
- g) Persons employed on board vessels, ships, boats or canoes, etc. flying Liberian flag;
- h) Persons born before September 1, 1959, and
- **b)** Persons under the age of 18 or above the age of 55 (for persons born before 1980) and above the age 52 (for persons born 1980 and after)

3.3 Why are these persons not covered?

Answer: There are special pension plans and life insurance policies for those in the army and others who are not covered by NPS and EIS. Some of these individuals are extremely high-risk employees and they perform their jobs under conditions that are difficult to monitor in Liberia and who are receiving earnings in Liberia are covered. Upon permanent departure from Liberia, non-Liberian citizens who have been receiving earnings in Liberia can apply for a refund of all contributions paid to the NPS or receive pension at age 60 or above in Liberia. employers and employees in order for them to enjoy the benefits discussed earlier in this Guide. The responsibilities are mention thus.

PART VI

Employer's responsibilities under the Social Security Programs

4.0 Registration of Employer

An employer or entity that has not registered with NASSCORP must do the following:

1) Obtain and complete an Employer Registration Form, also called **Form-1** This form is the application for registration of an employer. It can

be printed from NASSCORP's website: www.nasscorp.org.lr, provided by any of the Regional Offices or obtain from NASSCORP's central office in Monrovia. If your entity has several branches and each branch is part of the same business and does not operate independently, a single Employer Registration Form 1 can suffice.

- **2**) Return the completed Form 1 to the Regional Office serving your area for processing and completion of your registration.
- **3**) Obtain your Registration Certificate with a 7-digit Employer's Code to complete your application for registration with NASSCORP; and
- **4**) Use this code on all your communication and correspondence with NASSCORP.
 - Your code expedites the process of locating your records.

4.1 Registration of Employees (Old and New)

To ensure that your employees are registered with NASSCORP, you as an employer **must** do the following:

- 1) Inquire from every employee whether he/she has been previously issued a 9-digit Social Security number. Employees with this 9-digit SSID number are registered with NASSCORP and need not register again.
- **2**) Have each employee who does not have a 9-digit Social Security number, to complete an **Employee Registration Form**, or **Form-2**, attach one recent color passport-sized photo of himself/herself.
 - No erasure or correction is permitted on Form 2; in case of any error on the form, have the employee fill in an unmarked Form 2 instead.
- **3**) List all the new employees on **Form 3** (**Roll of Employment**) and attach all newly completed *Employee Registration Form* (utilize as many pages of Form 3 as may be necessary).
- a) Submit all the forms to the NASSCORP Regional Office that is serving your area (See Regional Offices Locations, p. 3).
- **b)** Receive a SSID Card bearing a unique 9-digit Social Security Identification number for each of your new employees to complete your application for employee registration.

6.2 What should an insured employee do who loses his/her current job, has not reached age 60, is now self-employed, but wishes to continue paying contributions under the NPS?

Answer: The insured employee in this position should write a letter to the Director General of NASSCORP, requesting permission to continue paying contributions toward the NPS. The letter will describe the exact nature of self-employment and exactly how much the individual now earns monthly. If the application is approved, the person will be required to pay a rate of 7% of his/her gross monthly earnings.

6.3 Is it true that some non-Liberian citizens are not eligible for coverage? Answer: All non-Liberian citizens except those who are excluded by law are eligible for coverage under NASSCORP schemes. All non-Liberian citizens employed by an employee operating and working in the Republic of Liberia.

6.4 Can a person choose to cease to be a member of the Social Security Schemes?

Answer: No person can choose to remove himself/herself from the Schemes. According to the Social Security Law of Liberia, Social Security is a compulsory Social Insurance Program instituted by the Government of Liberia to insure all entities and their employees operating and working in the Republic of Liberia.

6.5 What effect does the NPS have on special pension programs offered by you to your employees?

Answer: The NPS does not interfere with any pension plans you may offer your employees. However, your special pension plan must not interfere with or prevent any employer or employee from contributing to the national Social Security Pension program.

6.6 Is the Labor Law Pension regime still being practiced?

Answer: No! With the passage into law of the amended Social Security Act in February 2017, the Labor Law Pension was annulled. However, those persons who are in receipt of pension benefits under the Civil/Public Service Pension Program will continue to do so under NASSCORP administration of the Government of Liberia pension scheme. Also, persons being retired after the passage of the amended Social Security Act (2017) must subscribe to NASSCORP conditions for pension: (1) pay one hundred (100) monthly contributions (if born before 1980) or one hundred forty-four (144) monthly contributions (if born 1980 and after); (2) attain age 60 or older, and (3) be retired from active employment.

5.2.12 What happen to a persons' Invalidity Pension if they did not pay 50 Monthly Contributions?

Answer: If an insured did not pay at least 50 monthly contributions, but paid at least 12 or more monthly contributions, he/she will receive Invalidity Grant. An IG is a lump sum refund of all contributions plus an interest thereon.

PART VI

OTHER IMPORTANT INFORMATION ABOUT THE SCHEMES

6.0 Records to Maintain

As an employer, you must maintain accurate records of all the accident events or injuries as well as the nature of the employees' job and/or conditions which led to the accident or injury.

6.1 Accident Book

As the employer, you are required to maintain an Accident Book to record the details of all job-related accidents. You are required to keep it in a known and accessible place to enable your employees to record details of any accident that may happen at any time. The Accident Book should be kept for at least 5 years and must contain the following particulars: (a) Full name, age, occupation and address of the injured person; (b) Date and time of accident; (c) place of accident; (d) Cause of accident; (e) Name and address of the person making the entry, if not the injured person; (f) Description of what took place; and; (g) Name, addresses, and occupation of two eye witnesses.

6.1.1 Notice of Accident

You are required to tell your employees that if they are ever involved in a job-related accident, the foreman, supervisor or the designated person must immediately or as immediately as possible record the details of the accident in the Accident Book. That individual must notify NASSCORP nearest Regional Office within 48 hours. If the injured employee does not inform you of the accident, but the accident takes place in your presence or the presence of a supervisor, you or the supervisor must prepare a written accident report.

6.1.2 Following Notice of Accident

When you are notified of an accident, you must first check to know whether the details of the accident or the injury have been recorded in the Accident Book. If the accident details were not recorded, you must do it yourself in time. Fill in Form B26 (Accident Report) and send it to the nearest NASSCORP Regional Office (in the area where the accident occurred). Important: You must send the Form (B26) to the Regional Office within 48 hours of the accident, if the accident is very severe and likely to cause death or permanent disablement. If the accident is less serious, you may send the report within 14 days.

- c) Upon receipt of the employees' Social Security ID Cards, verify that employees' names, photos and 9-digit Social Security ID numbers are correct and correspond with your employees' personal details.
- d) Distribute the cards to your employees.
- **e)** Being an employer, you are required to incorporate registration with Social Security into your personnel recruitment services.
- **f)** When an employee goes to a new job, he/she continues to use the 9-digit Social Security ID number.

NOTE: Form 3 can also be used to provide roll of employees who have left your employment.

4.2 Updating of Records on an Employee

In the event, an insured employee(s) cease working for you, as employer, you are required to complete the reversed side of Form 3 (Form 3B) with this information and submit the particulars of those departing employee(s) to NASSCORP in order to update your records accordingly.

4.3 Contribution Payment Obligation

The Social Security Act of Liberia requires <u>ONLY</u> employers to finance benefits of employees under the EIS and <u>BOTH</u> employers and employees to finance benefits under the NPS through monthly contribution payments.

4.4 Contribution Rates

In keeping with the revised Social Security Act of February 2017, the total contribution rate for you, as an employer under the EIS and NPS coverage, is six percent (6%) of each of your employee's total remuneration each month or each pay period. Two percent (2%) is for the EIS coverage, while four percent (4%) is for the NPS coverage.

EIS coverage of 2% is financed by you, the employer.

4.5 Calculation of Contribution Amounts

Your contributions to the EIS and NPS are to be paid together to NASSCORP at the end of each month. The total combined payment is ten percent (10%) of each employee's remuneration for the month.

NOTE: This means that as an employer, you are required to pay to NASSCORP a contribution of 6% of your employees' total monthly gross compensation (this amount is not deducted from the monthly pay of employees) and you are also to deduct 4% of each employees' monthly gross remuneration. (This amount is directly deducted from the employees' monthly remuneration).

IMPORTANT: See example of contribution payment rate of 10%:

| EIS Contribution NPS Contribution Employee (2% of employee (4% of employee | 4% Employee Direct | 10% Total Payment | | |
|--|--|--|--------------------------|---|
| Employee Monthly Pay | monthly pay, NOT deducted from pay) | (4% of employee monthly pay, NOT deducted from pay) | monthly Pay Deduction | Remittance to NASSCORP Each Month |
| \$850 | \$17.00 | \$34.00 | \$34.00 | \$85.00 |
| \$1,500 | \$30.00 | \$60.00 | \$60.00 | \$150.00 |

4 .6 How to Pay Contributions

- **a)** To pay Social Security contributions you must prepare a check or cash transfer for the amount due in favor of NASSCORP. Please write out the full name (National Social Security & Welfare Corporation) on the check or transfer document.
- **b)** Attach to the check a copy of the payroll for the month or pay period for which the contribution is being made. (Use the NASSCORP payroll submission format available for download on our website at www.nasscorp.org.lr. You may also obtain a copy of the payroll format from any NASSCORP Regional Office. You may submit copy of your payroll electronically by email through NASSCORP's email account:

creords@nasscorp.org.rl

- **c)** Proceed to deposit the check or make cash transfer in NASSCORP's account at the banking window of the Central Office.
- d) Collect your copy of your deposit slip from the bank teller and present it to NASSCORP's cashier who will issue you an official NASSCORP contribution payment receipt.
- **e)** If the NASSCORP Central Office is not convenient to you, deposit the check into NASSCORP's designated account at a local bank which is most accessible to you.
- f) Take the deposit slip issued you by the bank to NASSCORP's Central Office where NASSCORP's cashier will issue you an official receipt
- **g)** If you are located outside of Monrovia and do not have access to such banking services, present the check directly to NASSCORP's Regional Director at the Regional Office serving your area
- h) The Regional Director will receive the check and issue you a temporary payment receipt. (Names and photos of NASSCORP's Regional Directors are published periodically in the local newspapers).
- i) the Regional Director deposits the payment in a bank on your behalf, complete the payment process and obtain an official NASSCORP receipt which you must demand from the Regional Director.

5.2.7 What is Survivors' Lump sum Benefit?

Answer: Survivors' Lump Sum Benefit is a **one-time** benefit paid to dependents, (widow, widower and children) of an insured deceased person.

5.2.8 What happens to Survivors of an insured employee who did not pay 50 (or 72) monthly contributions before his/her death?

Answer: If your employee paid less than 50 monthly contributions but paid 12 or more monthly contributions, the survivors of the insured deceased receive Survivor's Grant **(SG)**. SG includes all the contributions paid by the insured deceased, including an interest.

5.2.9 What is Invalidity Pension?

Answer: "Invalidity" in this case refers to one's permanent inability to work due to disability or contraction of a disease. Should an insured employee be declared and proven permanently incapable of working, despite the fact that he/she has not reached retirement, he/she will qualify for Invalidity Pension (despite the fact the he/she has not attained 60 or 65 years for retirement).

5.2.10 What specific conditions qualify an employee for Invalidity Pension?

Answer: To qualify for Invalidity Pension, an employee must satisfy two conditions:

- i. Medical Condition: The employee has to sit for the NASSCORP Medical Board Examination to determine if he/she is permanently disabled and totally incapable of work.
- **ii. Contribution Condition:** The employee must have paid at least 50 (or 72) monthly contributions prior to the date he/she stopped work.

5.2.11 How does a worker apply for Invalidity Penson?

Answer: To apply Invalidity Penson, the employer or insured must submit the following:

- Formal transmittal letter to appropriate Regional Office informing NASSCORP that the insured has been declared invalid or permanently unable to work by a licensed medical doctor.
- A copy of the medical report declaring him/her invalid
- One recent colored passport sized photo
- A complete C-1 Form signed and stamped by employer & insured
- sit NASSCORP Medical Board Examination

The medical board assessment will facilitate final processing and payment of claim. The minimum rate of Invalidity Pension is 25% an insured person's average monthly earnings for 50 monthly contributions.

and after who made 144 monthly contributions), they will receive 25% of their salary. However, for every 10 monthly contributions that are made on behalf of your employees in addition to the 100 or 144 monthly contributions, they will receive 1% increment. Note that the increment will not exceed 40%. See the example below:

| Number of | Average | Pension Rate | Monthly |
|---------------|----------|--------------|------------|
| Contributions | Monthly | % | Retirement |
| Paid | Earnings | | Benefit |
| 100/144 | \$750.00 | 25% | \$187.50 |
| 110/154 | \$825.00 | 26% | \$214.50 |
| 120/164 | \$900.00 | 27% | \$243.00 |
| 130/174 | \$925.00 | 28% | \$259.00 |

5.2.4 How can survivors qualify for Survivor's Lump sum Benefit?

Answer: For survivors to qualify for Survivor's Lump sum Benefit, an insured employee must have paid before his/her death a minimum of 50 monthly contributions to the National Pension Scheme.

5.2.5 What is the rate of Survivor's Lump sum Benefit?

Answer: Should an insured employee die as a result of natural cause, before or after retirement, the surviving widow/widower and children (up to the age of 21 years) will receive Survivor's Lump Sum Benefit, if the insured employee had paid fifty (50) or more monthly contributions. If the insured deceased employee was younger, he/she will be deemed as sixty years old. If sixty years and above the benefit will be calculated in respect of insured employee's age upon death. See the chart on page 5.

5.2.6 How is the Survivor's Lump sum Benefit claimed?

Answer: To claim a Survivor's Benefit, the survivor and the employer must submit the following to the appropriate NASSCORP regional office:

- Formal transmittal letter from the employer/claimant
- Group color photo of widow/widower and child/children
- Social Security Benefit Form (Form C1)
- Certificate of death
- Certificate of Marriage (Traditional or Civil Law) or Letter of attestation from an imminent person
- Certificate of Marriage (Traditional or Civil law) or Letter of attestation from an imminent person

4.7 Contribution Payment for Employees with More than One Job

When an employee has more than one job, EIS and NPS contributions are to be paid on his/her behalf by each employer. When NASSCORP is calculating the amount of benefit to be paid to an employee, the employee will enjoy the advantage of receiving benefit payments that will take into account his/her salaries/remunerations from all places of work.

4.8 Inspection of Employers' Contribution Records

All registered employers are required by law to allow NASSCORP Inspectors to perform the following functions:

- **a)** To visit your premises or place of business at all reasonable time to examine, inquire or obtain information from you, the employer for the purpose of verifying the registration status of employers and employees.
- b) To enter the premises or place of business of an employer and be allowed to examine documents and other records relating to the employment, promotion, attendance, remunerations, contributions or liability to contribute by or on behalf of the workers, and for inspection to take copies or extracts of documents.
- **c).** To require from an employer copy of documents and records relating to past transactions at the office of the inspector or by any other government office or at any other place where such documents can be produced as required by the inspector.

4.9 Safe Working Environment

It is required of all employers to provide a safe working environment for their employees. This includes the availability of safe working tools and gadgets related to the functions of the employee and sanitary conditions in the environment in which the employees work. This is very important in order to reduce the incidences of hazards that often lead to job-related injuries and/or death.

PART V 5.0 PROCESSING BENEFIT CLAIMS

5.1 EIS Benefits

Claims under EIS will normally arise from causes directly related to the job, such as injuries sustained from accidents or diseases contracted from the job, etc.

5.1.1 Temporary Disablement Benefit (TDB)

An employee is unable to work for 14 days or more due to an injury sustained from a job-related accident, is entitled to a cash benefit called TDB.

To receive a TDB an employer must submit the following:

- (a) Formal transmittal letter
- **(b)** A completed NASSCORP Accident Report Form (Form B26)
- (c) Medical report, along with medical bills & original receipts
- (d) One recent passport size color photo of the injured employee

- (e) Two eye witnesses' statements in case of industrial accident
- (f) Police report in case of motor accident
- (g) Social Security Benefits Claim Form (C1)

5.1.2 Permanent Disablement Benefit (PDB)

PDB is a cash benefit paid to an insured person who sustains job-related injury or illness from occupational disease resulting to the loss of earning capacity. In order to qualify for PDB an employee must submit himself/herself to a NASSCORP Medical Board Examination to determine the loss of earning capacity as a result of the injury. The board determines whether the loss of earning capacity and duration of the disability is assessed to be provisional or permanent. For example, if it is determined that the employee loss of earning capacity is 100%, his/her rate of benefit shall be 100% of 65% of his/her average monthly earnings.

5.1.3 Constant Attendance Allowance (CAA)

CAA is a cash benefit paid to a person recommended to NASSCORP by a beneficiary who is permanently and totally disabled to care for himself/herself. The cash benefit paid to the personal attendant is 25% of the beneficiary's entitlement.

5.1.4 Lump sum Death Benefit (LsDB)

To receive LsDB, the employer must submit the following to NASSCORP:

- (a) Formal transmittal letter from employer/claimant
- **(b)** Certificate of marriage (traditional or civil law), or letter of attestation from a prominent person
- (c) Certificate of death of the deceased insured person
- (d) One recent group colored photo of dependents
- (e) Police report (in case of commuting accident)
- (f) Two eye witnesses' statements (in case of industrial accident)
- (g) NASSCORP Accident Report Form (B26)
- (h) Social Security Benefit Claim Form (C1)

5.1.5 Funeral Grant (FG)

Funeral Grant is a **one-time** cash benefit of US\$500.00 or the equivalent in LD (depending on contribution currency) paid in lump sum to a person who proves to the satisfaction of NASCORP that he/she has incurred expenses in connection with the deceased insured person's funeral.

5.1.6 Medical Benefit (MB)

In order to receive MB in cash or kind from NASSCORP as a result of jobrelated injuries or occupational disease, employer must submit the following documents: (a) Original medical expense receipt(s) (b) Medical Report. An injured insured person whose condition requires medical treatment and attendance must seek medical treatment only at accredited medical institutions.

NOTE: NASSCORP provides wheelchair, crutches, prostheses, etc. under the MB package.

Also in addition, NASSCORP provides wheelchairs, eye glasses, etc., as medical benefits based on the nature of injury sustained.

SPECIAL NOTE: All employers in the various regions must timely submit all of the above- mentioned requirements to the appropriate Regional Offices for speedy claim processing.

5.2 NPS Benefits

Registered insured Persons who have retired from work, persons who are incapable of work as a result of illness or disablement and survivors of deceased insured persons are to claim benefit under the NPS.

5.2.1 How does employee qualify for Retirement Pension?

Answer: To qualify for Retirement Pension, your employee must satisfy three conditions: (1) age condition (2) contribution payment condition and (3) retirement condition.

- **i. Age Condition:** Your employee must attain age 60 or older and be retired from work;
- **ii. Contribution Payment Condition:** Persons born before 1980 must pay a minimum of 100 monthly contributions; while persons born 1980 and after must pay a minimum of 144 monthly contributions.
- **iii. Retirement Condition:** Your employee must retire from work. Failure to satisfy one of the three conditions makes your employee not qualify for Retirement Pension.

5.2.2 How does my employee claim Retirement Pension?

Answer: Three months prior to his/her 60th birthday, NASSCORP will inform your employee that he/she is about to reach pension age. You or your employee may also inform NASSCORP directly of his/her decision to be pensioned at age 60. If your employee chooses to be pensioned, you as the employer must pension him/her and submit his/her name to NASSCORP. In order to begin the pension process, NASSCORP requires you to submit the following documents: (a) Transmittal letter from employer (b) One recent passport sized colored photo of the employee (c) Social Security Employee's Work History Form (Form C-1)

5.2.3 What percentage of an employees' income will they receive as retirement pension?

Answer: The percentage of your employees' income they will receive as retirement pension depends on the number of monthly contributions that were made on their behalf to the National Pension Scheme. For employees born before 1980 who made 100 monthly contributions (or for employees born 1980